Personal Librarian Pilot Project – University of Toronto Libraries 2012-13

End-of-year survey

This survey was administered to pilot participants during the week of April 8 2013. The project team would like to acknowledge the participation of Dr. Cherie Werhun, Centre for Teaching Support and Innovation, University of Toronto, for her contributions and suggestions to the survey development.

This survey will ask you about your overall experience with the 2012-2013 Personal Librarian pilot program.

We are interested in your honest opinions. There are no right or wrong answers, and all responses are confidential. If there is a statement you do not wish to respond to, you can skip it.

Thank you for taking the time to provide your feedback.

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The following statements pertain to your interactions with your Personal Librarian:

1. Emails from my Personal Librarian were helpful.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

2. The emails from my Personal Librarian introduced me to library services and/or resources that I didn’t know about.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

3. I contacted my Personal Librarian this year.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

Please indicate the extent to which the following statements were part of your outcomes from the Personal Librarian program.

4. I was glad to have a Personal Librarian this year.
   i. A great deal
5. Having a Personal Librarian contributed to my understanding of how University of Toronto libraries work.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

6. Having a Personal Librarian helped me understand how librarians can help me.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

7. Having a Personal Librarian reduced my anxiety about asking for help when I’m in the library.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

8. Having a Personal Librarian introduced me to resources that I didn’t know about.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

9. Having a Personal Librarian introduced me to services that I didn’t know about.
   i. A great deal
   ii. Much
   iii. Somewhat
   iv. A little
   v. Not at all

10. Having a Personal Librarian increased my ability to find better information.
    i. A great deal
    ii. Mostly
    iii. Moderately
    iv. Somewhat
    v. Not at all
11. Having a Personal Librarian increased my understanding of how to complete research assignments.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

12. Having a Personal Librarian made the University of Toronto libraries more accessible to me.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

13. Having a Personal Librarian contributed to my overall learning in my courses.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

14. Having a Personal Librarian helped me develop skills that I can use in my courses.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

15. Having a Personal Librarian helped me develop skills that I can use outside of class in other aspects of my life.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

16. Having a Personal Librarian increased my confidence using University of Toronto libraries.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

17. Having a Personal Librarian enhanced my experience at the University of Toronto.
   i. A great deal
   ii. Mostly
   iii. Moderately
iv. Somewhat  
v. Not at all  

18. Having a Personal Librarian eased my transition to university.  
i. A great deal  
ii. Mostly  
iii. Moderately  
iv. Somewhat  
v. Not at all  

19. Having a Personal Librarian made me feel better about my decision to come to the University of Toronto.  
i. A great deal  
ii. Mostly  
iii. Moderately  
iv. Somewhat  
v. Not at all  

20. Having a Personal Librarian increased my confidence in completing my assignments.  
i. A great deal  
ii. Mostly  
iii. Moderately  
iv. Somewhat  
v. Not at all  

21. Having a Personal Librarian increased my confidence about my academic skills.  
i. A great deal  
ii. Mostly  
iii. Moderately  
iv. Somewhat  
v. Not at all  

22. Having a Personal Librarian saved me time in my courses.  
i. A great deal  
ii. Mostly  
iii. Moderately  
iv. Somewhat  
v. Not at all  

23. Having a Personal Librarian made me feel like a part of the University of Toronto community.  
i. A great deal  
ii. Mostly  
iii. Moderately  
iv. Somewhat  
v. Not at all  

24. Having a Personal Librarian made me feel like the University of Toronto cared about my academic success.  
i. A great deal
25. Having a Personal Librarian made me feel supported by the University of Toronto.
   i. A great deal
   ii. Mostly
   iii. Moderately
   iv. Somewhat
   v. Not at all

Please indicate the extent to which you feel the following statements will be part of your future experiences at the University of Toronto.

26. I plan to contact my Personal Librarian next year.
   i. Definitely
   ii. Probably
   iii. Possibly
   iv. Probably Not
   v. Very Probably Not

27. I know I can get help from my Personal Librarian when I need it.
   i. Definitely
   ii. Probably
   iii. Possibly
   iv. Probably Not
   v. Very Probably Not

Finally, please indicate your overall ratings of your experiences with the Personal Librarian program.

28. Overall, the Personal Librarian program was
   i. Excellent
   ii. Above Average
   iii. Average
   iv. Below Average
   v. Very Poor

29. I would recommend the Personal Librarian program to other first year students.
   i. Definitely
   ii. Probably
   iii. Possibly
   iv. Probably Not
   v. Very Probably Not

30. Please add any comments you would like to make about the Personal Librarian pilot program.
    (text box)
Thank you for completing this survey. If you would like to be included in the draw for a CAN$100 pre-loaded VISA card, we require your email address. This information will be kept separate from your survey answers, and will only be used for the purposes of the draw. Draw results will be announced on or about May 15 2013.

To be included in the draw, please enter your email address here: [box]

Thank you for completing this survey!